What is Student Specific Corrective Action (SSCA)?

The Illinois State Board of Education (ISBE) found that some CPS policies in 2016-17 and 2017-18 caused delays and denials of special education services for some students. SSCA is the mandated CPS program that offers opportunities to families to remedy those lapses in services.

What is CPS offering impacted families?

CPS is offering money remedies up to \$4,000 per school year (2016-17 and/or 2017-18), depending on how a student was impacted.

CPS Identified Area	Remedy (per year)
Extended School Year (ESY)	\$800
Transportation	\$1,250
Paraprofessional services	\$2,000
Specific Learning Disability (SLD)	\$4,000
Budget-related delays	\$2,000

What's Next?

I received a claim notice, what do I need to do?

- Go to www.cps-ssca.com and enter your Claim Number and PIN.
- Review the information and accept the money, decline the money, or ask for an SSCA meeting (where a team will consider whether your child is owed more money).
- If you accept the money, decide how you want to receive it and then sign the waiver.
- The deadline to accept the money remedy is April 30, 2022.

I did not receive a claim notice but think my child should get a remedy. What should I do?

You can request an SSCA meeting where a team will review your child's records and talk with you to determine if your child is eligible. Email ssca@cps.edu or call 773-553-1843 to request a meeting.



Office of Diverse Learner Supports and Services

For details on the SSCA Process and the remedies available, visit www.cps.edu/ssca.

I still have questions!

Go to www.cps.edu/ssca for more information, to sign up for townhall meetings, and to view a webinar.

Contact the SSCA Helpline by calling 773-553-1843 or by email at ssca@cps.edu.

Or call the Equip for Equality Hotline at 312-895-7231.

