Student Specific Corrective Action

Meeting Procedures for Parents & Guardians

Presented by: Chicago Public Schools & the Illinois State Board of Education (ISBE)

SY 2020-2021
Agenda

• Acronyms
• What is Student Specific Corrective Action
• Universal Enrichment Remedy (UER)
• UER Conference Call
• SSCA Meeting
• SSCA Appeals and Procedural Safeguards
Acronyms to Know

• ODLSS- Office of Diverse Learner Supports and Services
• ISBE- Illinois State Board of Education
• SLD- Specific Learning Disability
• ESY- Extended School Year
• SSCA- Student Specific Corrective Action
• UER- Universal Enrichment Remedy
• SDS/TDS - Separate/Therapeutic Day School
The Purpose

The purpose of Student Specific Corrective Action (SSCA) is to identify and provide a remedy for students with disabilities who were adversely impacted during the 2016-17 and 2017-18 school years by special education procedural changes identified as problematic by the Illinois State Board of Education (ISBE) Public Inquiry Report.
SSCA Areas

The ISBE Public Inquiry found during the 2016-17 & 2017-18 that IEP teams may have been prevented from making determinations in the following “SSCA Areas”:

- transportation,
- extended school year (ESY),
- paraprofessional support,
- identification of a student with a specific learning disability (SLD), and
- placement in a therapeutic day school setting.

The Public Inquiry Report also concluded that some students may have been delayed or denied services of a paraprofessional or special education teacher due to the position funding and budget appeals processes in the 2016-17 and 2017-18 school years.
SSCA Parent Notices

General Letter → UER Call Letter → SSCA Meeting Letter
Notice UER Conference Call

• Notice Conference UER Call
• ISBE Procedural Safeguards
• UER Guidelines
Notice of Conference - UER Call

Chicago Public Schools
Student Specific Corrective Action Universal Enrichment Remedy
Notice of Conference Call

Student Name: John Doe
School: The Office of Diverse Learner Supports and Services
Student ID: 12345678
Birth Date: 07/04/2011

Date: 03/12/2020
Chicago Public Schools (CPS), in response to the Illinois State Board of Education (ISBE) Corrective Action Plan, is offering your child a Student Specific Corrective Action (SSCA) Universal Enrichment Remedy without conducting a SSCA IEP meeting. You are invited to participate in a conference call to discuss Universal Enrichment Remedies that are available for your child. Upon review of the universal remedy options, if you do not believe that any of the options will meet your child’s needs, you have the right to decline the Universal Enrichment Remedy Conference Call and request an in-person SSCA meeting.

The SSCA conference call has been scheduled for:
- **Date and Time:** 03/27/2020, 01:30 PM
- **Area of Support to discuss during the conference call:**
  - Paraprofessional Support 2016/2017
  - Transportation 2016/2017
  - Transportation 2017/2018

If this conference call date/time is not agreeable and/or you require an interpreter, please contact CPS via email at SSCA@cps.edu.

The phone number we have on file for you is 773-799-5787. If this is not the best number to reach you, please email your phone number, child’s name, and student ID 12345678 to SSCA@cps.edu.

Attached to this notice is a list of vendors who will be available to provide your child enrichment opportunities, along with guidelines that will assist you in this process.

The invited individuals on the SSCA conference call and their titles are listed below:

<table>
<thead>
<tr>
<th>Title</th>
<th>Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Parent/Guardian or Adult Student</td>
<td>Richard Doe</td>
</tr>
<tr>
<td>ODLSS SSCA Representative</td>
<td>Sarah Briggs</td>
</tr>
</tbody>
</table>

If you would rather have an in-person meeting to discuss Student Specific Corrective Action Universal Enrichment Remedies, you may contact SSCA@cps.edu. You must request a meeting if you are requesting an alternative remedy to those outlined on the attached vendor list.

Attached are the ISBE Student Specific Corrective Action Procedural Safeguards that describe your rights in relation to this process.
The UER Phone Conference

- Parents of identified students will receive a Notice from an SSCA team member with a proposed date and time for the UER phone conference.
  - A link of CPS-approved vendors who are providing UER services is provided in the Notice of Conference
  - A copy of the UER Guidelines will also be included with the Notice.
- During the UER phone conference, the SSCA team member will explain the UER menu of options and types of services that the parent will have an opportunity to choose from.
How was the **Amount of UER** Determined?

The guidelines include:

- **Area student was identified:**
  - Extended School Year
  - Transportation,
  - Paraprofessional
  - Student Specific Learning Disability

- **Remedy**

- **Examples of remedy justification**

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**SSCA UER Parent Guidelines**

<table>
<thead>
<tr>
<th>CPS Identified Area</th>
<th>Remedy</th>
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<tbody>
<tr>
<td>Extended School Year</td>
<td>Choosing a vendor who charges $40.00 per hour would result in the student receiving 10 hours of services.</td>
</tr>
<tr>
<td>Student Specific Learning Disability</td>
<td>Choosing a vendor who charges $20.00 per hour would result in the student receiving 40 hours of services.</td>
</tr>
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**Examples**

- **Transportation - student attended school**
  - Mileage Reimbursement at the IRS rate: 2017 = $3.5 cents, 2016 = $4.5 cents
  - CTA Reimbursement
  - Cab or Ride Share Reimbursement

- **Transportation - student missed 10 or more consecutive days due to a lack of transportation**
  - $2.50 for UER for each day of school missed.
  - A student who missed 12 consecutive days of school would receive $270 UER.

- **Paraprofessional**
  - Parent is entitled to a maximum of $2000.00 per academic school year the student was impacted.

- **Specific Learning Disability (LD)**
  - Parent is entitled to a maximum of $4000.00 per academic school year the student was impacted.
UER Remedy Options for Parents

- Board Approved Vendor
- Parent Vendor
- Parent Requested Vendor
Board Approved Vendors

Vendor Service List

- Subscription Services
- Academic Support/Tutoring
- Social Emotional Learning & Skill Building
- Group Counseling/Individual Counseling
- Transition Services

Board Approved Vendor List

www.cps.edu/ssca

Vendors - Universal Enrichment Remedy (UER)
- Universal Enrichment Remedy Vendors [ENGLISH]

Advocacy Resources
- View Advocacy Resources for Parents in the Chicago area [ENGLISH]
- For the Equip for Equality Hotline, call 312-695-7231
- Student Specific Correction Action (SSCA) Referral List [ENGLISH]
- ISBE List Free and Low Cost Special Ed Referrals [ENGLISH]

Archived Documents
- SSCA Important Parent Notice of Special Ed Services - February 2018 [ENGLISH, SPANISH]
- ISBE Letter to Parents - November 2018 [ENGLISH, SPANISH]
Parent Vendor

Parent as Vendor

Parent Pays Vendor → Parent Submits Receipts → Parent Submits Affidavit

Reimbursement Affidavit

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If I supplemented my child’s care by paying for services that were delayed or denied, how do I request reimbursement as part of SAGA?

Step 1: Download the reimbursement affidavit from [website].

Step 2: Fill out the affidavit. Save or take a picture of the completed affidavit.

Step 3: Collect the proof of payment. This can be a receipt for the services your child received, a bank or credit card statement, or some other documentation of payment for services provided to your child.

Step 4: Email the reimbursement affidavit and the proof of payment to [email].

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Parent/Guardian: Jane Doe

I affirm that I hired [vendor of parent’s choice] to provide [type of services] to [child’s name] [date] [vendor of parent’s choice] provided services from [date] to [date]. The total cost paid for these services amounted to [amount].

My receipt for payment for services rendered, bank or credit card statement reflecting payment, or other proof of payment for services rendered is attached to this affidavit.

Parent/Guardian signature:

Date:

After this request is processed, payment by check should be mailed to:

Street address:

City, State:

Zip code:
Parent Requested Vendor

1. Parent Request Vendor
2. ODLSS Reviews Vendor
3. Procurement Reviews Vendor
Finalizing the UER

1. Parent Selects Universal Enrichment Remedy
2. SSCA Representative Mail Parents UER Confirmation
3. Parent Signs & returns UER confirmation
After the UER Phone Conference

**UER CHOSEN**

- If the parent selects a UER during the UER phone conference, a document will be sent to the parent summarizing the UER option(s) chosen.
  - A waiver of claims will be part of the document, which parent will sign and return to CPS before UER services begin.

**UER NOT CHOSEN**

- If the parent is not in agreement with the UER options presented, they should request an SSCA meeting.
SSCA Meetings occur in four circumstances:

- When parents/guardians who have been offered a UER are seeking a remedy or amount of remedy beyond the menu of UER options;
- For parents/guardians of students who were not part of the UER group and who received the September 2019 letter indicating that an SSCA meeting would be held;
- For parents/guardians of students who have been identified by the District for an automatic SSCA meeting based on a possible delay or denial of dedicated paraprofessional services due to the budget position funding and budget appeals processes in the 2016-17 and/or 2017-18 school year(s).
- For parents/guardians whose child was enrolled during the 2016-17 and/or 2017-18 SY, & meet other eligibility criteria who request a meeting
**CAN I GET A MEETING FOR MY STUDENT?**

Was your student enrolled in a Chicago Public School in either of these school years: the 2016/2017 school year or the 2017/2018 school year?

- **YES**
  - You are not eligible to receive a SSCA meeting.

- **NO**
  - Did you file for due process or mediation and the decision or agreement covered the issues of ESY, transportation, identification of a specific learning disability, paraprofessional support or placement in a therapeutic day school for the 2016/2017 and 2017/2018 school years?
    - **YES**
      - You are not eligible to receive a SSCA meeting.
    - **NO**
      - You are eligible to receive a SSCA meeting. You must email SSCA@cps.edu to request a meeting. You will not receive a meeting without requesting one.
Who Will Be Present at SSCA Meetings?

- Parent(s)/Guardian(s)/Student - must be present to discuss SSCA
- A special education teacher
- A general education teacher
How Will the SSCA Team Make a Decision?

- Team must first gather qualitative & quantitative data from the 2016-17 and/or 2017-18 school years
  - The SSCA team must reach out to staff from the school(s) the student attended at that time for information and data
  - The team will review electronic (ASPEN and SSM) data prior to SSCA IEP meeting, as well as all other relevant data and information
  - Parents can & should also provide any relevant information
  - SSM - Student Specific Corrective Action document
Qualitative & Quantitative Data

- Academic/School History
- School Attendance/Mobility
- Record Review
- Work Samples
- Report Card Grades & IEP Report Cards
- Outside Evaluation Data
- Previously Attempted Interventions
- Professional Judgement
- Progress Notes
- Transcripts
How Will the SSCA Team Make a Decision?

**First question** – Was the student denied or delayed services in the area(s) identified by ISBE during the 2016-17 and/or 2017-18 school years?

- Was there a “lock & block” or a policy/procedure (identified by the Public Inquiry) that prevented the 2016-17 and/or 2017-18 IEP Team from making a decision during the IEP meeting?
- Did the position funding and budget appeals processes in 2016-17 and/or 2017-18 delay or deny the paraprofessional or special education services on the student’s IEP?
How Will the SSCA Team Make a Decision?

- SSCA Meeting requests related to the budget appeal process, if the SSCA Team (including the parent/guardian) is unable to gather any evidence showing a delay or denial related to the position funding and budget appeals processes, then the SSCA Team will choose a “No” response.
If the SSCA team determines there was a delay or denial due to requirements identified in the ISBE Public Inquiry Report that did not allow the IEP team to make a decision or reach consensus, or due to the position funding and budget appeal processes, the SSCA team must then consider the impact that the delay/denial had on the student and whether the student is entitled to a remedy.
Second question: Did the student make expected progress in the 2016-17 and/or 2017-18 school year(s) \textit{in light of the student’s unique circumstances}?

• This must be determined on a case-by-case basis
• Focus on relevant school year(s) - not current one
• This should be a robust, comprehensive discussion
Data Sources for Determining Progress

• SSM electronic IEP system
  – IEP
    • Section 7 – General Considerations
    • Section 11 – Goals
    • Section 13 – Grading and Promotion
    • Other sections as appropriate
  – IEP Report Cards
  – Evaluations

• ASPEN electronic system
  – Transcripts - Reports for the appropriate time period
  – Assessments - informal & formal; classroom and district-wide

• Parent Information - data and documents
• Information from 2016-17 and/or 2017-18 Teams
Standard for Determining Progress

Did the student make expected progress in the 2016-17 and/or 2017-18 school year(s) in light of the student’s unique circumstances?
Standard for Determining Progress

• If **yes**, with requisite supporting data, then there was not an adverse effect on the student and s/he is NOT eligible for student specific corrective action

• If **no**, the student is eligible for SSCA, and the SSCA IEP team will determine the appropriate remedy based on the lack of progress as related to the specific denial/delay
SSCA Procedural Safeguards

“What if I disagree with the SSCA decision?”

Four Options:

• Submit an appeal to the ISBE Monitors
• Request State-sponsored mediation
• Submit a State Complaint
• Request a Due Process hearing
SSCA Appeals to the ISBE Monitors

How do I submit an appeal to the ISBE Monitors?

Send an email to isbemonitor@isbe.net with the word APPEAL in the subject line; the email must have the following information:

1. Name of person filing the complaint
2. Name of the student
3. Contact information for the way you prefer to be contacted
4. Date of the denial of your request for an SSCA meeting or the date of the SSCA meeting Note: Appeals to the ISBE Monitors must be submitted within 30 days of the SSCA Meeting.
Dispute Resolution Options

Detailed information found on each option can be found on ISBE's website (isbe.net) within the “Special Education” section, under “Effective Dispute Resolution.”

- **State-sponsored Mediation**
  A process to resolve disagreements, guided by a neutral, third-party mediator

- **ISBE State Complaint**
  Submit a written, signed complaint to request a formal ISBE investigation

- **Due Process**
  Submit a request for a formal hearing that typically involves attorneys
Dispute Resolution Options

If a parent chooses to submit an appeal with the ISBE Monitors, the parent will still have the option of submitting an ISBE State Complaint, requesting State-sponsored mediation, or requesting an impartial due process hearing.

A State Complaint regarding SSCA may be submitted through September 30, 2021
SSCA Contact

SSCA email: SSA@CPS.EDU

SSCA helpline: 773-553-1843

SSCA website www.cps.edu/SSCA