Central Office Commitments: C.A.R.T.

Every student, parent, employee and community partner should expect outstanding service that is:

COURTEOUS

Greeting you with a smile, introducing ourselves, and making sure you know that we are here to support and serve you

ACCURATE

Providing consistent, clear and correct information to address your needs; being experts in our field

RESPONSIVE

Taking time to fully understand your needs and delivering a complete answer or solution to help you reach the best possible resolution

TIMELY

Promptly acknowledging receipt of your inquiry, resolving your questions as quickly as possible or notifying you when you can expect a response



